

# Sovran™

## Smart Locker Solutions



LapSafe®



## Welcome to LapSafe®

### Storage, Charging & Smart Locker Experts

LapSafe® is the original inventor of storage and charging Trolleys and has 25 years of proven innovation in the smart locker industry.

As pioneers in this space, we've been driving advancements longer and more effectively than any other provider. Our extensive experience makes us the most reliable choice for smart locker storage and charging solutions, consistently setting the standard for security, efficiency, and innovation.

“ I chose LapSafe® after conducting some research and consulting with our internal Workspace team, who were familiar with them as a reputable vendor. ”

SoftCat



# Sovran™

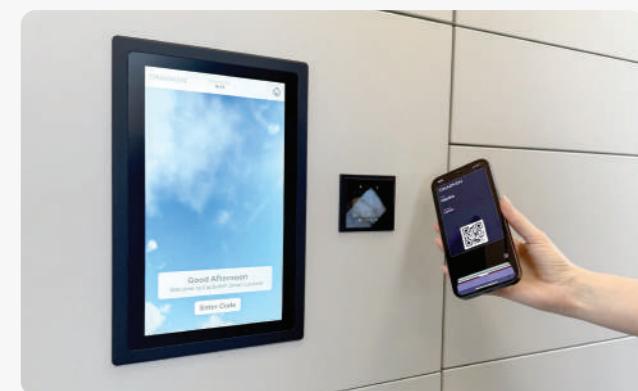
## Smart Lockers for Intelligent Workspaces

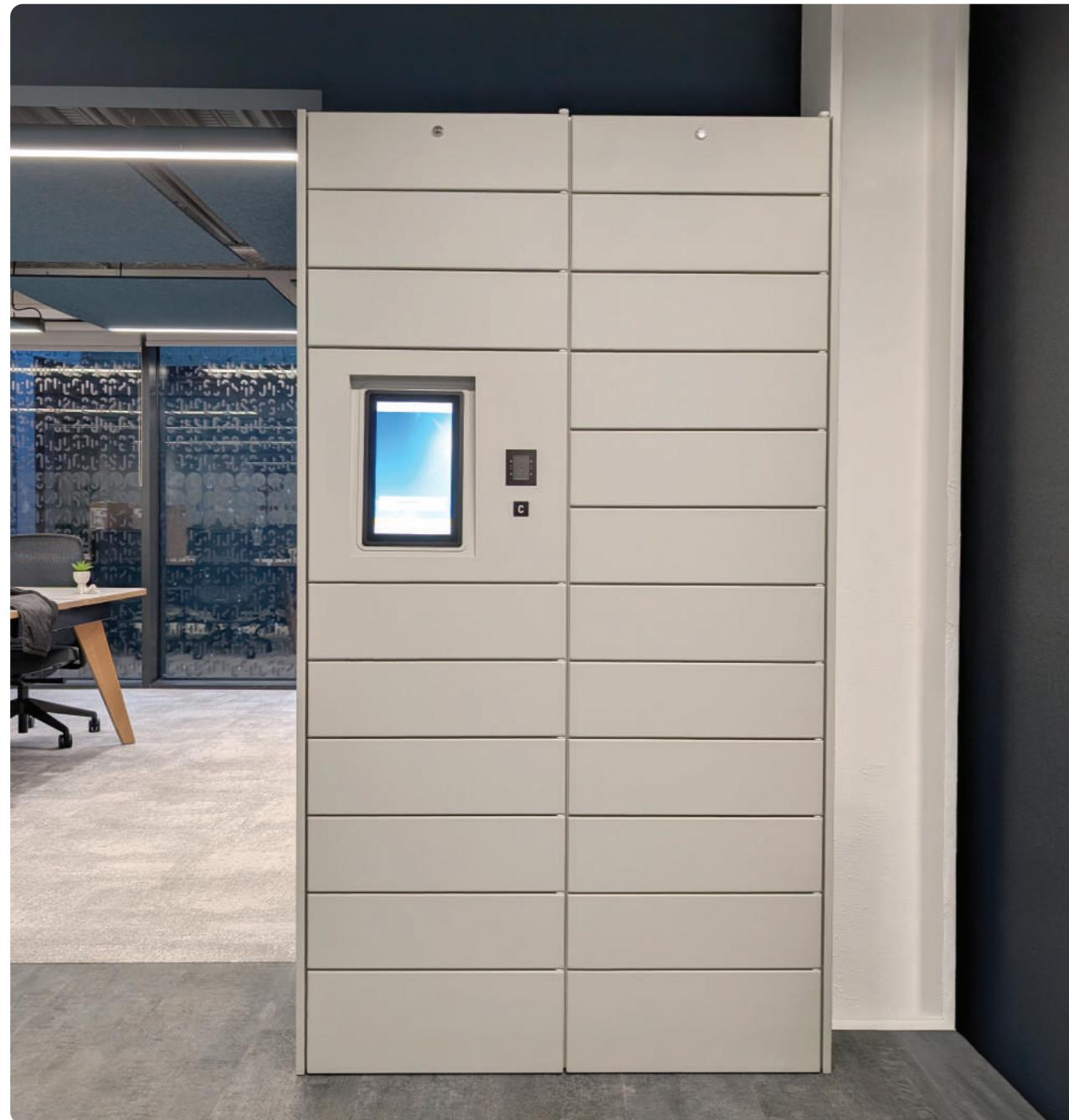
Simplify asset management, equipment loaning, drop-off & collection, and secure personal storage. Sovran™ combines sleek design with intelligent features to deliver secure, flexible, and future-ready workflows.



Sovran™ is the smart locker for premium offices, co-working spaces, and public sector environments. It manages devices, tools, deliveries, and personal storage while recording every transaction to eliminate errors and strengthen security.

Powered by ONARKEN® with AI, Sovran™ gives you full visibility and control of your assets and locker estate, making management simple and future-ready.





## Smart Locker Services

### Asset Management:

Maintain control of your assets by setting individual or group rules that define who can access items and when. This ensures complete control and peace of mind.

### IT Service Desk Support:

Use lockers to automate and streamline IT Services. Dramatically improve service levels. Ideal for new starters, equipment swaps, equipment deployment, break/fix and leavers.



### Drop-Off & Collection:

Supports secure, contactless transfer of equipment, parcels, or personal items



### Personal Storage for Hybrid Workers:

Ideal for personal storage and charging, with secure, temporary or permanent storage for employees in flexible or shared workspaces

### Automations with AI-Ready Cameras:

For advanced automation, reporting, and audit trail, Sovran™ and ONARKEN® work in tandem to both confirm and act on what they see - automating all services for complete peace of mind.



Find out more about our Smart Locker Services at [lapsafe.com](http://lapsafe.com)

## The Power of Sovran™ Smart Lockers



### Automations with AI-Ready Cameras

Advanced object verification ensures any item is accounted for with automated workflows for follow-up actions.



### IT Service Desk Integrations

Streamline device deployment and replenishment with ONARKEN® ITSM integration for tickets, SLAs, asset management, notifications, and authentication.



### Drop-Off & Collection

Ideal for secure package handovers, equipment swaps, and concierge services.

### Modular Design

Configure your lockers to fit your available space and expand as your needs grow.



### Staff Day Lockers

Secure self-service access using your existing ID cards or access methods.



### Powered by ONARKEN®

Simplify IT and asset management, with automation and real-time insights.

## The Sovran™ Smart Locker in Detail



A range of colour options and finishes see Pg 21



Various ID methods see Pg 18



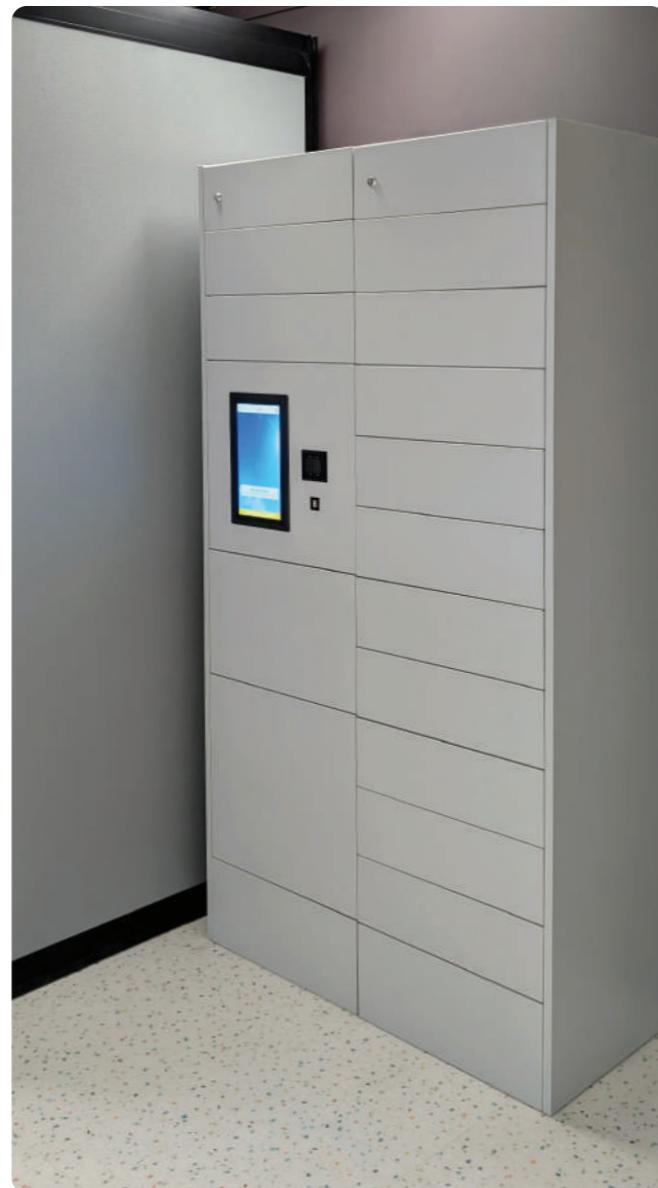
ONARKEN® management platform see Pg 12



Modular construction with a range of configuration options. See Pg 19



Charging and power options See page 15



**i** With AI supporting your workflows you will always know what is in every locker bay. The system will automatically notify you of any unexpected or missing items or actions so you can take quick action, wherever you are.

# ONARKEN®

## Smart Locker Management Platform

ONARKEN® is our intelligent cloud-based platform that powers all LapSafe® Smart Lockers. Bringing together every service, function, and user interaction into one powerful, easy-to-manage system.

Designed in-house by our expert development team, ONARKEN® gives you full control over your entire smart locker estate from one centralised platform.

Whether you're managing hundreds of devices, multiple sites, or a variety of services, ONARKEN® keeps everything connected, streamlined, and secure.



**Every feature is purpose-built to make smart locker management smarter**

### Everything in One Place

Manage all your lockers, services, users, and assets in one platform, no switching between tools or systems.

### Granular Control

Set precise rules for who can access what, when, and how. Assign user roles, define permissions, and create tailored workflows that fit your organisation.

### Powerful Automation

ONARKEN® automates loaning, collections, returns, alerts, and more. Reducing admin while increasing efficiency and accountability.

### On-Demand Access Management

Create single-use codes, timed PINs or contactless entry methods for specific users or scenarios — ideal for temporary access or one time collections.

### Service Management Made Simple

Run multiple services from the same locker — from IT asset loaning to service desk swaps, drop-off and collect, and hot locker use. ONARKEN® keeps everything running smoothly.

### Reporting & Insights

Access real-time usage data, power consumption stats, and user behaviour reports to inform decisions, prove ROI, and support your carbon reduction goals.

**With ONARKEN®, your lockers become part of an integrated system that's easy to use, endlessly configurable, and built to grow with your organisation.**

## Working with AI: Your Proactive Assistant

### Accuracy, Efficiency, and Complete Control

#### ✓ Live Item Tracking

Know exactly what's in every locker at any given time & confirm that all items are returned to the locker

#### ✓ Remote Management

Access, monitor, and control lockers from anywhere

#### ✓ Full Control

Set confidence threshold, user permissions and locker actions - Keeping you in complete control

#### ✓ No Asset Tagging Required

Unlike traditional systems, no barcodes or RFID tags are needed

#### ✓ Automated Item Verification

AI confirms correct drop-offs and collections instantly, boosting accuracy and reducing disputes

#### ✓ Complete Audit Trail & Compliance

Real-time logs ensure full transparency and accountability

#### ✓ Operational Efficiencies

Reduces manual processes, saving time and resources

#### ✓ Enhance User Experience

Automated, 24x7 access with real-time notifications for seamless workflows

#### ✓ Streamline Delivery Management

Secure, automated last-mile delivery point for parcels and equipment

## Charging & Power Management

### ChargeLine™

Our ChargeLine™ charging solution makes it easy to charge devices in the locker bays using the device's own AC adapters.

Each locker bay can be equipped with a conveniently placed mains socket.

We offer a wide range of socket types to suit your specific location and plug type.

### USB Charging

With modern devices supporting USB-C charging, we offer a solution with both USB-C and USB-A allowing you to charge using your own charging cable.

### BaseLine™

A perfect storage option for when charging is not required.

### Power Management

LapSafe®'s unique power management system ensures all devices are charged simultaneously in the shortest possible time and incorporates three key areas of protection: soft-start, surge, and residual voltage. These provide the highest level of protection for the user and your equipment.



See our ONARKEN® brochure for full details or talk to our team



Find out more about our unique Charging at [lapsafe.com](http://lapsafe.com)

## Integrations Optimising Your Organisation

Every organisation relies on a network of tools and systems, whether it's an asset management platform, user directory, or service desk software. Without proper integration, you are left with duplicated information, doubled efforts, and an over-reliance on manual tasks.

### Full control over users, assets, and lockers

Manage access, bookings, and device availability directly through your existing platforms.

### Smart locker services aligned with your operations

Integrate ONARKEN® with your help desk, booking, or campus management systems for a seamless user journey.

**ITSM:** Seamlessly integrate with your ITSM platforms to automate service desk workflows.

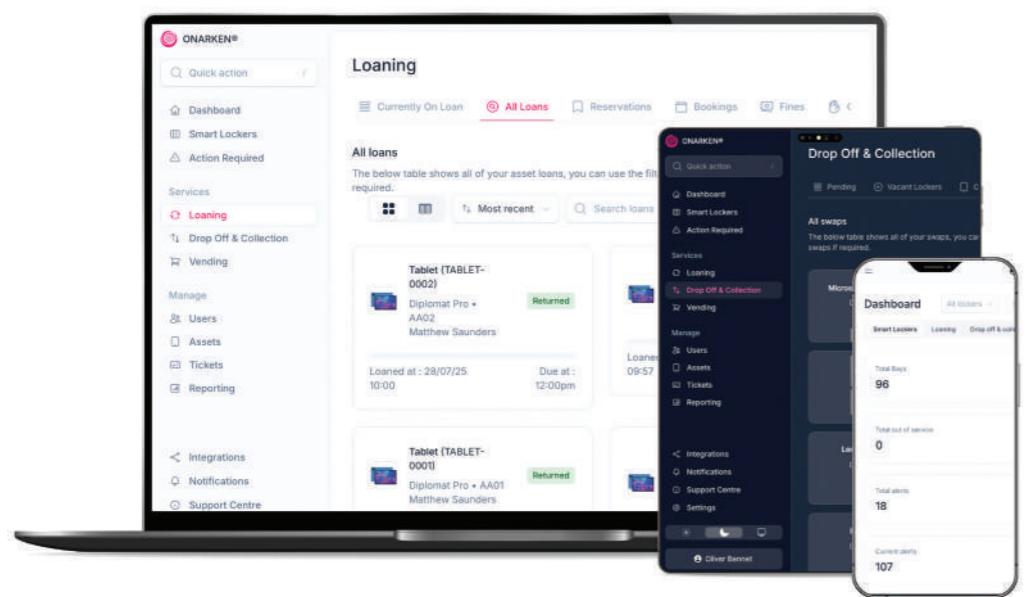
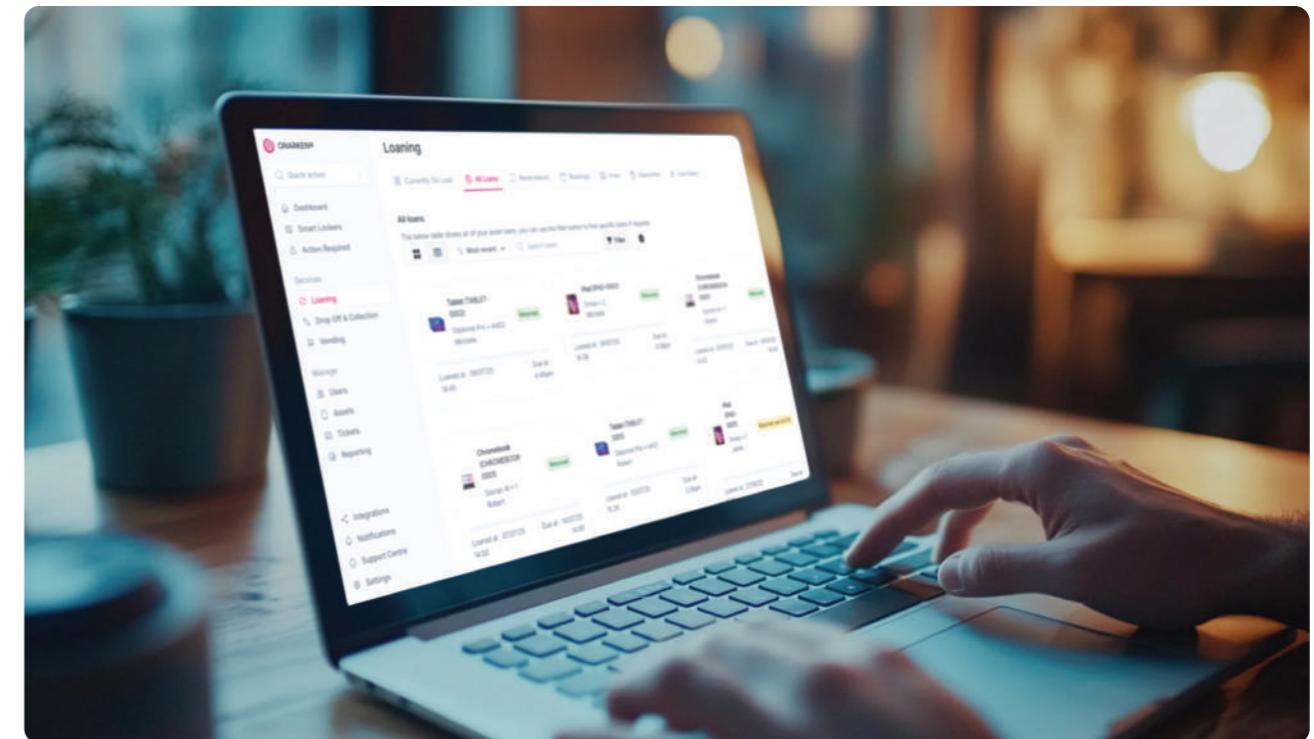
**APIs:** Integrate with your existing systems and tools for full smart system management.

### Streamlined workflows and automation

Reduce manual interventions by automating asset allocation, device tracking, and user permissions.

### Centralised reporting

Gain a holistic view of locker usage, device health, and service desk performance, all from your preferred reporting tools.



 **freshservice**

 **PaperCut**

 **HALOITSM**

 **okta**

 **LMS**



 **servicenow®**



 **alemba**



 **Microsoft Active Directory**

Some Of Our Popular Integrations Via Our APIs

## Locker Configurations & Options

### Locker Configurations:

**Two Premium Finishes:** Choose between a sleek steel construction with a durable powder-coated finish or a warm wood aesthetic to suit any workspace environment

**Door Configurations:** Choose from 2, 5, 6, or 10 locker door options

**Screen Terminal:** Terminal with 12" touchscreen and 4 or 7 locker doors

### Authentication Methods:

Supports: RFID, QR Code, Barcode and One-Time Codes

### Power Options:

Built-in plug sockets or combined USB-A and USB-C charging options available.

### Charging:

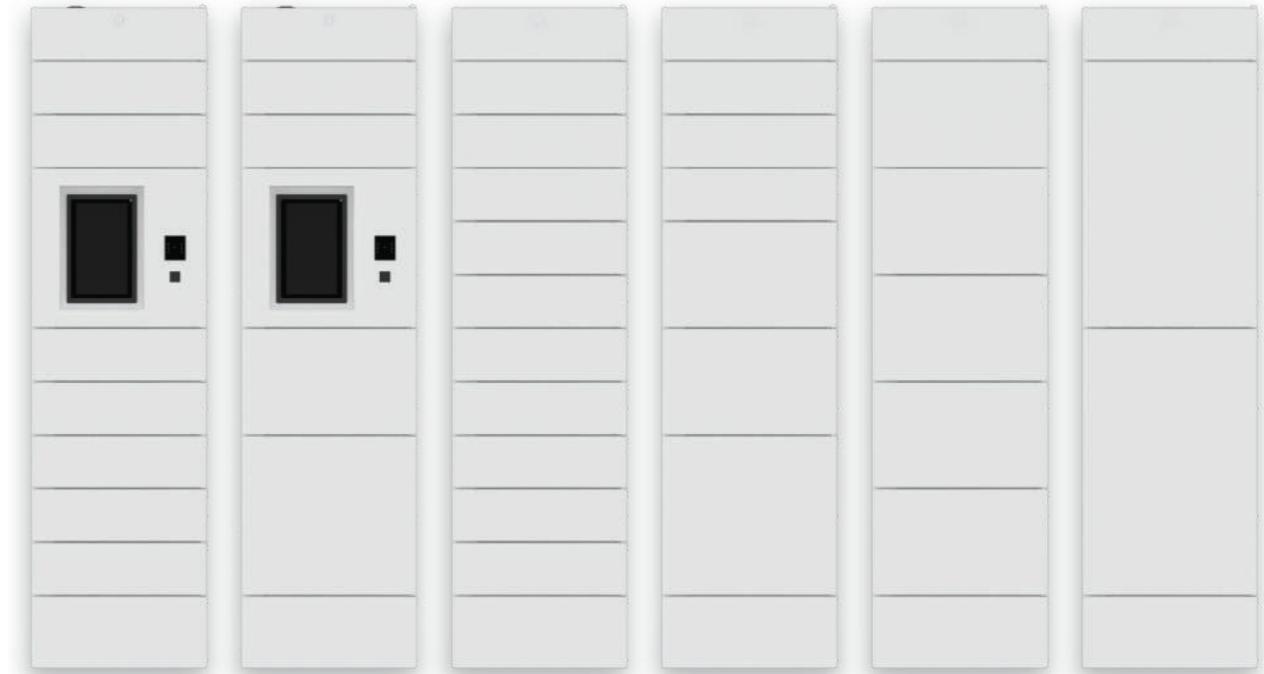
Charging. A range of charging options available. For more information see page 15

### Dimensions

Sovran Metal	Width (mm)	Height (mm)	Depth (mm)
Locker Towers	500	1860	500
<b>All Bay Models</b>			
Small	400	132	435
Medium	400	282	435
Large	400	432	435
Extra Large	400	732	435

Sovran Laminate	Width (mm)	Height (mm)	Depth (mm)
Locker Towers	500	1865	500
<b>BaseLine Bays</b>			
Small	400	132	420
Medium	400	282	420
Large	400	432	420
Extra Large	400	732	420
<b>ChargeLine Bays</b>			
Small	350	132	420
Medium	350	282	420
Large	350	432	420

### Modular design locker configurations



Screen Terminal with 7 Locker Doors

Screen Terminal with 4 Locker Doors

Tower with 10 Locker Doors

Tower with 6 Locker Doors

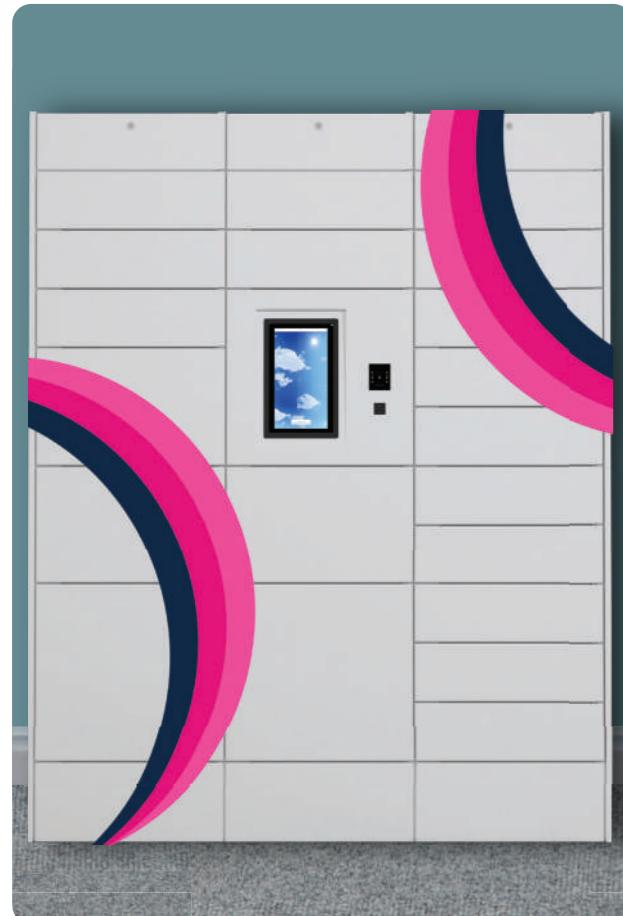
Tower with 5 Locker Doors

Tower with 2 Locker Doors

NB: Each locker tower weighs approximately 85kgs.

Each end panel weighs approximately 11kgs.

## Sovran™ Customisable Smart Lockers



Custom Branding



Custom Colour

 **Design Your Own Sovran™**  
Test colours and configurations at:  
[lapsafe.com](http://lapsafe.com)



A selection of the most popular colours used by our customers

## LapSafe®: A British Manufacturer

### Made in Britain

LapSafe® manufactures its products in the UK, and supports local business whenever possible.

We are members of 'Made in Britain' an organisation that promotes creativity, ambitious standards, and sustainable growth to the world.

### Sustainable Construction

The Sovran™ is built from responsibly sourced recycled steel and FSC Certified wood. All our products are built to the highest quality standards, designed to stand the test of time.

### Our UK Based Teams

We install, support, and deliver globally our products ourselves to ensure that our customers receive the best attention throughout their purchase and afterwards.

When we sell through our selected resellers, we remain the contact for service and support to ensure our end users always receive our best service.

### A Smart & Sustainable Choice

- UK Designed & Manufactured
- Energy-Efficient Charging
- Long Lasting, Scalable & Future Proof Solutions
- Positive Environmental Impacts
- Working With You To Meet Carbon Zero Targets



## Sustainability & Future Proofing



### Advanced Power Protection

Soft start, surge protection, and residual voltage control ensure the safety of devices, users, and lockers.



### Built for Longevity

A future-proof, sustainable solution, designed to last with high-quality materials.



### Built from Recycled Steel & FSC Wood

High-quality construction with sustainably sourced materials.



### Made in Britain

A registered 'Made in Britain' company.



### Energy-Efficient Power Management

Reduces wasted energy with smart charging and power scheduling.



### Plant A Tree

Each purchase supports our Plant-A-Tree initiative. See pg 24



Our UK based support team is happy to help with your queries.

## Planting Trees With Every Product

### Plant-a-Tree

As part of our commitment to sustainability, LapSafe® will plant one tree for every trolley, locker tower or vending machine you buy.

### Why It Matters

The UK needs to plant 1.5 billion trees by 2050 to meet legally binding net-zero targets.

By choosing LapSafe® you're not just investing in quality, future-proof technology, you're also making a measurable impact on the environment.

### Supporting Our Customers

We'll keep track of how many trees are planted on your behalf and share updates as the project grows; Supporting biodiversity, cleaner air, and carbon capture. Helping you and your organisation reduce your carbon footprint.



We're proud to support British reforestation and help restore biodiversity.

Giving our customers a simple but meaningful way to contribute to a more sustainable future with every purchase.

Denise Crouch, Marketing Director

### Our Partners: Time4Trees

Led by land restoration specialists, Time4Trees turns underused and damaged land into thriving forests.

Their mission is to restore nature, improve air quality, and help the UK meet its climate goals, tree by tree.



## LapSafe® Support

### Here for you every step of the way

Our UK based support team is always happy to help with your queries.

For more information visit:  
[support.lapsafe.com](http://support.lapsafe.com) or email:  
[support@lapsafe.com](mailto:support@lapsafe.com)

#### Customer Support NPS Score

We use the industry standard Net Promoter Scoring System (NPS) to monitor and measure our customer service performance.  
See our live NPS score at [lapsafe.com/nps](http://lapsafe.com/nps)

**“** LapSafe® always offer a great service, great product and if you need them for support they are always there to get the job done.  
Park Community Academy **”**



#### Here to Help!

#### Just a click or a call away

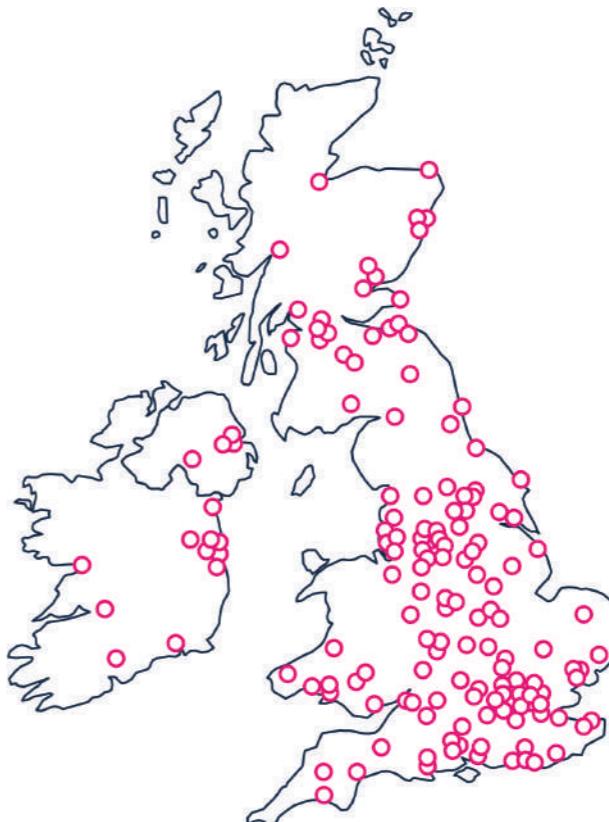
If you would like more information, have any questions please, or would like to see a demo - do not hesitate to reach out to our dedicated LapSafe® team

[lapsafe.com](http://lapsafe.com)

[sales@lapsafe.com](mailto:sales@lapsafe.com)

0800 130 3456

#### LapSafe® Smart Locker Customers Across The UK



#### LapSafe® Smart Locker Customers Across The World





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