



DISCOVER

Our Game Changing
Smart Technology
& Automated Services





A selection of customers from around the World

Contents

Leaders in Smart Locker Solutions	4
Pioneering Industry Innovators	6
ONARKEN® Smart Locker Platform	8
Smart Locker & Charging Solutions	12
Innovative Solutions For Every Need	14
Supporting Diverse Sectors	18
Comprehensive Services to Streamline your Operations	20
Warranty	22

Leaders

in Smart Locker Solutions

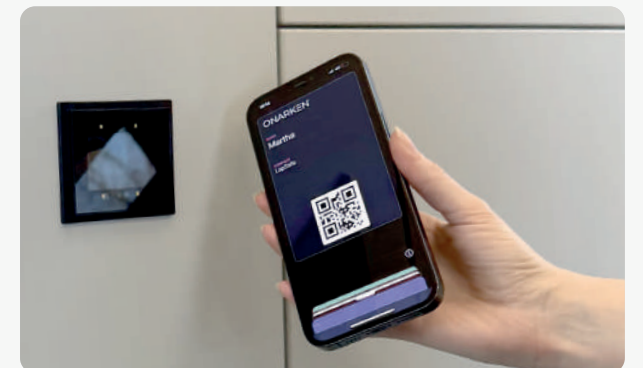
At LapSafe®, we are leaders in smart locker systems and innovative storage and charging solutions, designed to simplify the management of assets and enhance operational efficiency. With over 25 years of expertise.



Smarter Technology for Greater Efficiency

LapSafe® understands the challenges of managing devices and equipment efficiently. That's why our smart technology is designed to do more than just store assets – it works for you. With features like secure built-in charging and services including device loaning, collections, IT help desk support, and asset management, our solutions operate seamlessly without the need for staff intervention.

We help your IT teams save time and reduce costs through remote management, taking the hassle out of managing multiple devices. Whether you need a reliable system to protect your assets or a simple, automated way to manage loans and returns, LapSafe® provides a tailored solution to meet your needs.



Pioneering Industry Innovators

Global Leaders in Smart Lockers, Storage, and Charging Solutions

LapSafe® is the original inventor of storage and charging trolleys, with over 25 years of pioneering innovation in the smart locker industry.

Recognised worldwide as experts, we've set the benchmark for secure, efficient, and intelligent solutions trusted by organisations across Europe, the Middle East, Australia, New Zealand, and beyond.

Discover how LapSafe® smart lockers and charging solutions have delivered real results, improving efficiency, security, and sustainability across sectors.



Softcat, a leading provider of IT infrastructure for corporate and public sectors, has integrated Diplomat™ Pro Smart Lockers into its operations to streamline the kits.

“ Since implementing the Smart Lockers, we've seen significant operational improvements. The automation of the collection & return process has improved accountability and tracking, reduced delays and equipment is returned on time. ”



Aston University in Birmingham, a leading institution for science, technology, and enterprise, has been using Diplomat™ Pro Smart Lockers since 2012 and now has a total of 168 locker bays across three installations on their campus.

“ The process for students to borrow a laptop is straightforward and intuitive with minimal need for staff assistance. This saves an incredible amount of time for both staff and students. ”



Rotherham Doncaster and South Humber NHS Foundation Trust has revolutionised the way it manages and distributes IT equipment, thanks to the rollout of LapSafe®'s Diplomat™ Pro Smart Lockers across multiple sites.

“ The smart lockers gave us back 2,000 clinical hours in the POC alone — that's the equivalent of a full-time nurse. They've helped us eliminate inefficient processes and support our strategic promises to deliver care more effectively. ”



Hopwood Hall College & University Centre, With 96 Diplomat™ Pro Smart Locker bays across four locations, Hopwood Hall College & University Centre has adopted cutting-edge technology to enhance student support and streamline services.

“ Our Creative Arts & Media department use their lockers to deploy cameras, tripods, laptops, all kinds of things. We issue a lot of kit so to speed up this process we now issue these through a click-n-collect service using the lockers. ”



It saves on time and staffing. A large NHS Foundation Trust and a key provider of healthcare services, has quickly seen the clear benefits of using Diplomat™ Pro Smart Lockers within just a few short months.

“ The 600 interactions with the LapSafe® Smart Locker, have saved over 1,200 Clinical hours, supporting our initiative of “giving back time to care ”



London Ambulance Service. During the Covid Pandemic, the London Ambulance Service installed LapSafe® Smart Lockers at twenty-two sites across London so that their frontline staff could access fully charged devices without staff interaction.

“ The LapSafe® engineers worked extremely hard to build these lockers and install them across London promptly, so our frontline staff could access devices quickly 24/7 without staff interaction thus allowing us more time to save lives ”

ONARKEN® Smart Locker Platform

Our intelligent, cloud-based Smart Locker Software, ONARKEN® emerges as a comprehensive solution, offering administrators unparalleled control over assets while providing users with a seamless experience through the My ONARKEN® app.

Following years of feedback, we have developed one of the most universal, powerful and innovative Smart Locker platforms to date.

Key Features

Asset Loaning Management: Admins can effortlessly monitor the status of devices stored in the Smart Lockers. They can easily distinguish between available and loaned devices and unlock Smart Lockers when needed.

User Monitoring: Admins can track users' borrowing history, set group/user rules, and implement late return fines, ensuring accountability and adherence to organisational policies.

Hot Lockers Control: Admins gain real-time insights into assigned lockers and user history, enabling admins to optimise locker utilisation and ensure smooth operations.

Streamlined Drop-off & Collection: ONARKEN® displays request statuses and historical data. Admins can easily manage vacant bays and track assets ready for collection, enhancing efficiency and reducing turnaround time.

IT Service Desk: ONARKEN® simplifies maintenance tasks by enabling admins to track asset repair requests and schedule maintenance activities promptly, ensuring devices remain in optimal condition and end-user productivity continues.

Full reporting: A full reporting suite is included for you to produce as many reports as you require, add them to your dashboard for up-to-the-minute statistics, or have scheduled emails sent to users when they need them.



Key Functionalities

Granular Control: Grant different levels of access by setting user/group rules to ensure assets are in the correct hands.

Configurable: Configurable scenarios or workflows give you the power to develop a solution that suits you.

User Friendly: The application is designed with simplicity in mind. Large clear buttons, zero clutter and an interface that intelligently only shows services available to you. This design ethos gives you access to services in the fastest possible time with the least fuss.

Integrations: With our full suite of APIs, you can integrate any existing solutions and take control of your users, assets, groups, lockers and smart locker services. Integrate ONARKEN® into the third-party tools you already use to enhance your user experience.

Fault Reporting Tickets: ONARKEN® assists in identifying issues with your assets and provides a seamless exchange for the user. When the users report any asset issues, a ticket is automatically created within the ONARKEN®, these tickets can be configured to notify your IT engineers,

who can then take the necessary steps to rectify the problem. Our enhanced swap functionality allows users to seamlessly collect one asset and deposit another into the same locker bay during a single transaction.

Power Saving Statistics: Power Saving data is recorded within ONARKEN®. The platform will display a detailed report of estimated power-saving statistics, providing valuable insights into energy conservation efforts.

Digital Access Passes: ONARKEN® digital passes can be downloaded to iOS Apple Wallet and Google Wallet; these digital passes are customisable and feature a QR code that corresponds to a user's ID badge. This functionality allows users to conveniently identify themselves at the lockers.

Supported by the My ONARKEN® App: We have also developed My ONARKEN®, an online web app that provides end-users with control over their Smart Locker usage, allowing them to reserve locker bays and loan assets seamlessly. Additionally, they can initiate drop-off requests and receive notifications, ensuring a hassle-free experience.

ONARKEN®-AI

AI-Powered Security That Gives You Total Control Anytime, Anywhere: With ONARKEN® AI, you'll never wonder what's inside your lockers again.

Live Item Tracking: Know exactly what's in every locker at any given time & confirm that all items are returned to the locker

Remote Management: Access, monitor, and control lockers from anywhere

Full Control: Set confidence threshold, user permissions and locker actions - Keeping you in complete control

No Asset Tagging Required: Unlike traditional systems, no barcodes or RFID tags are needed

Automated Item Verification: AI confirms correct drop-offs and collections instantly, boosting accuracy and reducing disputes

Complete Audit Trail & Compliance: Real-time logs ensure full transparency and accountability

Operational Efficiencies: Reduces manual processes, saving time and resources

Enhance User Experience: Automated, 24x7 access with real-time notifications for seamless workflows

Streamline Delivery Management: Secure, automated last-mile delivery point for parcels and equipment



“ ONARKEN® provides us with a vast amount of information. The dashboards and reporting allows us to make informed decisions about future growth, and unit configuration is super easy and straight forward. The support from LapSafe® with ONARKEN® has been nothing short of amazing.”

ONARKEN®

Staffordshire University

Smart Locker & Charging Solutions

Discover how LapSafe® smart lockers and charging solutions have delivered real results, improving efficiency, security, and sustainability across sectors.

I want to... Improve IT support with streamlined access to assets.

IT Service Desk Lockers enable users to drop off faulty devices and pick up replacements, while remote IT management controls locker access and device distribution. This automation optimises support workflows, particularly in the NHS, corporate offices, and education, making IT management faster and more efficient.

I want to... Reduce downtime with ready-to-use, charged devices.

Smart lockers provide fully charged, ready-to-use devices across sectors like education, healthcare, emergency services, and manufacturing. These lockers keep critical equipment accessible and operational, significantly reducing downtime and enhancing productivity.

I want to... Enhance efficiency with automated equipment management.

Automated drop-off and collection lockers streamline the return and retrieval of essential devices and tools, ensuring devices are always charged and ready when needed. Ideal for hospitals, industrial facilities, and educational institutions, this system keeps workflows smooth and efficient.



I want to... Store my personal items in a safe, accessible locker that is easy to use.

LapSafe® smart lockers provide secure, easy-to-use storage for your personal items. With advanced technology and intuitive access, our lockers ensure your belongings are always protected and conveniently available whenever you need them.

I want to... Offer users secure, flexible storage with charging capabilities.

LapSafe® offers users secure, flexible storage and charging solutions, including trolleys, cabinets, and smart lockers with built-in charging that eliminates the need for AC adaptors. We also support BYOD and USB-C, enhancing productivity across workplaces, schools, healthcare, and defence.



I want to... Maximise operational continuity for shift and hybrid workers.

LapSafe® smart lockers maximise operational continuity by securely issuing essential assets like uniforms, medical equipment, documents, pharmaceuticals and devices. With built-in charging where required and easy access for authorised personnel, they keep shift, frontline, and hybrid workers ready to perform seamlessly.

I want to... Protect high-value assets with controlled access.

Our smart lockers feature controlled access, securely storing valuable or classified devices and ensuring only authorised personnel can retrieve sensitive equipment. This added layer of security is vital for industries like defence and healthcare, where asset protection and accountability are critical.

I want to... Ensure our lockers are inclusive.

Our ONARKEN® locker system allows administrators to assign specific accessible bays to individual users ensuring DDA compliance.



Innovative Solutions

for Every Need

Our Product Range

Explore LapSafe®'s full range of smart lockers and charging solutions, designed to enhance security, efficiency and sustainability across sectors.

Diplomat™ Pro

Diplomat™ Pro is the only all-in-one Smart Locker solution which offers IT asset management, drop-off and collect, service desk, and hot lockers for efficient device handling. Powered by our innovative software, ONARKEN®, and featuring true smart charging.



Sovran™

Sovran™ is designed to provide personal hot locker convenience, automate drop-off & collect procedures, and charge devices for power on the go. Perfect for hybrid and agile workspace.



Consul™

Consul™ is a cost-effective smart locker solution for efficiently loaning devices like laptops and tablets. It features fast charging, pre-booking, secure management, and an intuitive 19” touchscreen interface.

Envoy™

Envoy™ is a rapid device deployment solution, enabling quick access to up to 32 charged devices. With universal ID scanning, it boosts productivity and supports seamless digital transformation in self-service environments.



Smart-V™

Smart Peripheral Vending is designed to offer 24/7 access to IT equipment, such as keyboards, headsets, and charging cables. This self-service access provides convenience, streamlines work processes and enhances productivity.

Diplomat™ Basic

The Diplomat™ Basic lockers securely store and charge laptops, Chromebooks, and tablets. Devices charge simultaneously in the fastest time, with modular, scalable construction, customisable colours, and various charging and locking options.



Diplomat™ UV-C

The Diplomat™ UV-C sanitises laptops and similar devices in just 15 seconds, deactivating 99% of bacteria and some viruses*. With 18 UV-C bulbs, even hard-to-reach areas are thoroughly disinfected.

ChargeLite™

ChargeLite™ offers an unrivalled and cost-effective solution for device management. The range consists of trolleys, a desk cabinet, a wall unit, and a standalone locker; all boasting the same purpose to store, charge, and perform software updates in volume.



Mentor™

Our flagship Mentor™ range, offers top-tier security and intelligent charging. The Mentor™ supports a range of charging options including USB-C and our patented SmartLine™ with Powasave™ featuring ultra-safe power management for fast, eco-friendly, and simultaneous device charging.



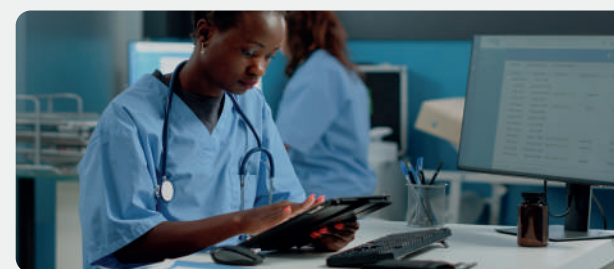
Supporting Diverse Sectors

With Innovative Technology Management Solutions

At LapSafe®, we provide secure and efficient technology management solutions tailored to the unique needs of various sectors. From education and healthcare to emergency services and defence, our solutions improve device access, enhance accountability, and streamline workflows, helping organisations stay efficient, compliant, and ready for the future.

Education

We work with the education sector to enhance the secure management and efficient distribution of technology. Our solutions help schools, colleges, and universities streamline device access while improving accountability. This supports learning environments by reducing admin time and ensuring seamless student and staff experiences.



NHS

In the NHS, secure and efficient management of assets like uniforms, pharmaceuticals, medical equipment, documents, and devices is essential for patient care and operational efficiency. LapSafe® solutions enable authorised users to safely access these critical items, ensuring traceability, accountability, reduced downtime, and compliance with data protection standards.

Emergency Services

Emergency services require reliable and secure management of critical technology. We partner with police, fire, and ambulance services to streamline device access and ensure equipment is always ready for use, improving response times and supporting operational efficiency under demanding circumstances.

Workplace/Offices

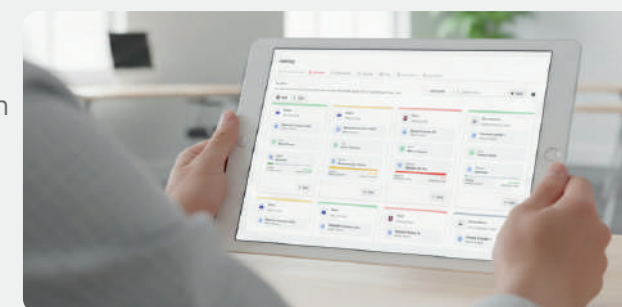
LapSafe® smart lockers are perfect for workplaces and offices, offering secure personal storage and flexible hot locker spaces for staff. Ideal for hybrid working, they help maximise efficiency by ensuring employees have convenient access to their essentials, supporting a seamless and productive workflow.

Industrial

We support industrial environments with solutions that improve the security and management of vital equipment. Our systems help ensure that devices are charged, secure, and accessible when needed, improving workflow efficiency and minimising downtime in fast-paced, high-demand settings.

Defence

We work closely with the defence sector to ensure secure, accountable, and efficient device management. Our solutions offer the traceability and security necessary for sensitive equipment, helping improve operational readiness and supporting mission-critical operations with confidence and compliance.



Comprehensive Services to streamline Your Operations

Designed to enhance efficiency and improve user experiences, our services provide seamless support for your day-to-day operations, ensuring your devices are managed, stored, and maintained effortlessly.

Loaning

Asset Loaning offers a secure, efficient way to manage the loaning of equipment, without the need for staff involvement. Powered by ONARKEN®, the service automates the loan process, providing users with 24/7 access. Power can be provided to fully charge loan devices such as laptops, Chromebooks and tablets. Each transaction is tracked through an integrated audit trail, ensuring accountability and security. The system enhances convenience, reduces administration, and supports flexible learning and working environments. This service also contributes to sustainability by optimising device usage and prolonging equipment life through proper charging management.

Management of Assets

IT asset management offers a seamless solution for storing, tracking, and maintaining devices. Our smart lockers provide secure, automated

storage for assets, ensuring devices are charged, safe, and always ready for use. With real-time audit trails and comprehensive tracking, IT managers can monitor device usage, schedule remote maintenance, and manage inventory efficiently. Our service helps organisations reduce downtime, improve asset accountability, and enhance productivity. Tailored for sectors like education, healthcare, and public services, LapSafe®'s solutions are designed to streamline device management while supporting sustainability and security goals.

IT Service Desk Lockers

Service Desk Lockers provide a convenient and efficient solution for repairing faulty devices and performing routine software updates. Users can securely drop off assets in our smart lockers at any time. The system notifies the relevant team, tracks the device throughout the repair process, and ensures full accountability. Once the maintenance is complete, users can easily collect their devices from the lockers, minimising downtime and keeping operations running smoothly. This service offers a streamlined, automated way to manage devices without the need for direct contact.

Collection Lockers

Collection Lockers offers a secure and automated way to exchange devices, documents, and other items through smart lockers. Available 24/7, this solution allows users to deposit and retrieve items at any time. Ideal for hybrid and agile working environments, the service ensures items are safely stored until picked up. Real-time notifications keep users informed, and audit trails provide full accountability. This flexible, contactless service enhances convenience and efficiency for teams working across different times and locations.

Personal Storage

Personal Storage Lockers offer a flexible, secure, and efficient solution for managing shared workspaces. Ideal for agile and hybrid environments, our smart lockers provide users with personal, temporary or fixed storage. With real-time availability tracking, employees can reserve lockers as needed, promoting a seamless experience in dynamic environments. The system offers complete audit trails, ensuring security and accountability. Designed to maximise space while reducing administration, our Hot Locker Service enhances productivity and convenience, making it perfect for modern workplaces seeking flexible and sustainable storage solutions.

Storage & Charging

Storage & Charging offers a secure, reliable solution for managing devices. Our smart lockers ensure devices are stored safely while being fully charged and ready for use. With advanced power management, devices charge efficiently, avoiding overcharging and minimising energy use. The system helps maximise device availability, reducing downtime and ensuring that devices are always ready for use. Each locker bay provides a safe, organised space for devices, combining secure storage with optimised charging, making it an ideal solution for any environment where devices are frequently used.

Vending

Peripheral vending offers a convenient, self-service solution for dispensing essential items like chargers, headphones, and other accessories. Our automated vending machines ensure users can easily access peripherals 24/7. The system provides real-time tracking, ensuring stock levels are managed efficiently and reducing the burden on IT staff. With secure payments and customisable product options, our vending service enhances user experience by offering quick access to critical accessories. This solution streamlines operations, saves time, and ensures that users always have the equipment they need, when they need it.

Warranty, Security & Reassurance for our Customers

At LapSafe®, we understand the importance of peace of mind when investing in technology solutions. That's why we stand behind our products with a comprehensive warranty program. When you choose LapSafe®, you're not just investing in innovative technology, you're investing in reliability, durability, and the assurance that your investment is protected.

Our warranty serves as a safety net, offering reassurance and protection long after the transaction is completed. It's a commitment from us to stand behind our products, providing repairs, replacements, or refunds if something goes wrong within a specified period.

Here we share why our warranties matter and how they benefit you:

Peace of Mind: Our warranty provides peace of mind, knowing that if the product malfunctions due to manufacturing defects or other issues covered by the warranty, you won't be left bearing the entire financial burden.

Quality Assurance: Our warranties demonstrate confidence in the quality of our products. Our products are designed and built in-house by our highly skilled engineers and are built to last the test of time to maximise their working life, with that purpose, we still have products in service that are 20+ years old.

Long-Term Value: Our warranty extends the value of your purchase beyond the initial transaction. Instead of worrying about costly repairs or replacements down the line, you can rely on your warranty to address any issues that may arise within the warranty period. This can provide significant savings over time, making your initial investment well worth it.

Customer Satisfaction: Our Net Promoter Score® (NPS®) demonstrates our loyalty to our customers, you'll find many testimonials which are a testament to our commitment to customer satisfaction and excellence in service delivery.

They underscore our dedication to maintaining quality standards and adhering to ISO 9001:2015 regulations. Our warranty is more than just a piece of paper, it's a commitment to customer satisfaction and product quality. Visit our Warranty Information page to find out more www.lapsafe.com.

Committed to Safety & Sustainability

We are proud to be a UK manufacturer and a member of Made in Britain, demonstrating our commitment to quality and sustainability.

Our innovative solutions not only streamline and automate processes but also contribute to a more sustainable future by significantly reducing mileage and carbon emissions.

By enabling localised operations and minimising the need for travel between sites, we help save countless miles and support greener, more efficient workflows.

For every LapSafe® solution sold, whether it's a smart locker tower, charging trolley, or vending machine, we'll plant one tree in the UK.

“We're proud to support British reforestation and help restore biodiversity.

Giving our customers a simple but meaningful way to contribute to a more sustainable future with every purchase.”

Denise Crouch, Marketing Director



ONE PRODUCT • ONE TREE

Planting a greener future | LapSafe®





Unit 3, Wakes Hall Business Centre, Wakes Colne, Colchester CO6 2DY

www.LapSafe.com

sales@lapsafe.com

0800 130 3456