

# Diplomat™ Pro

Smart Locker Solutions



LapSafe®



## Welcome to LapSafe®

### Storage, Charging & Smart Locker Experts

LapSafe® is the original inventor of storage and charging trolley and has 25 years of proven innovation in the smart locker industry.

As pioneers in this space, we've been driving advancements longer and more effectively than any other provider. Our extensive experience makes us the most reliable choice for smart locker storage and charging solutions, consistently setting the standard for security, efficiency, and innovation.

“ It's more than lockers, it's a new way of thinking about access, control and sustainability.

- Ayrshire College



# Diplomat™ Pro

## All-In-One Smart Locker

Transform the way your organisation manages devices and supports users, with device loaning, IT support, secure personal storage and more

**“** The smart lockers are quicker and more convenient; It's about offering flexibility.  
- RDASH **”**



The Diplomat™ Pro Smart Locker is the world's leading self-service smart locker, designed for organisations that demand efficiency, security and seamless IT automation.

Powered by our ONARKEN® software, the Diplomat™ Pro enables automated device loaning, drop-off & collection, IT asset management, and hot locker storage, all within a single cutting-edge system.

Widely used by education, public and private sectors, the Diplomat™ Pro delivers the most advanced, secure and user-friendly smart locker experience available.





## Smart Locker Services

### Device Loaning:

Loan fully charged devices 24x7 with self-service lockers to give users access to the items they need.

### Drop-Off & Collection:

Seamless handovers with full audit trails, perfect for parcels, new starter kits, uniforms and more.

### IT Service Desk:

Integrate with ITSM platforms to remotely manage asset deployment, replacement and repairs.

### Manage IT Assets:

Remotely manage your full audit trail and real time data.

### Personal Storage:

Create agile workspaces with secure personal storage and staff day lockers.



Find out more about our Smart Locker Services at [lapsafe.com](http://lapsafe.com)

## The Power of Diplomat™ Pro Smart Lockers



### Charge Based Deployment

Our unique charge based deployment and return system guarantees that users receive a charged device and confirm that the device has been returned and put back on charge.



### Maximise Utilisation

Increasing the availability of loanable devices maximises your existing resources, significantly reducing the number of devices required and increasing utilisation.



### Improves Sustainability

Smart energy management reduces energy waste and optimises power usage. Power is automatically turned off when devices are fully charged, and power-saving reports show cost savings in real time.

### Increases User Access

24x7 Self-service access to assets, allowing users to borrow, collect or return equipment even outside of office hours.



### Reduce Admin Workload

Automate asset distribution, reducing workload for staff. Make management simpler with automated notifications and run audits and reports with real time data.



### Remote Management

Manage your whole digital estate remotely with our ONARKEN® cloud based platform. Integrate with your existing ITSM systems for a seamless workflows.

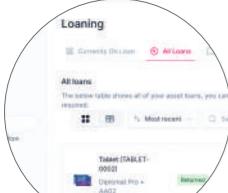
## The Diplomat™ Pro in Detail



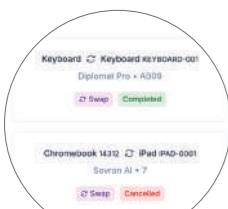
Various Charging & Data Transfer Options see Pg 12



Various ID Methods see: see Pg 18



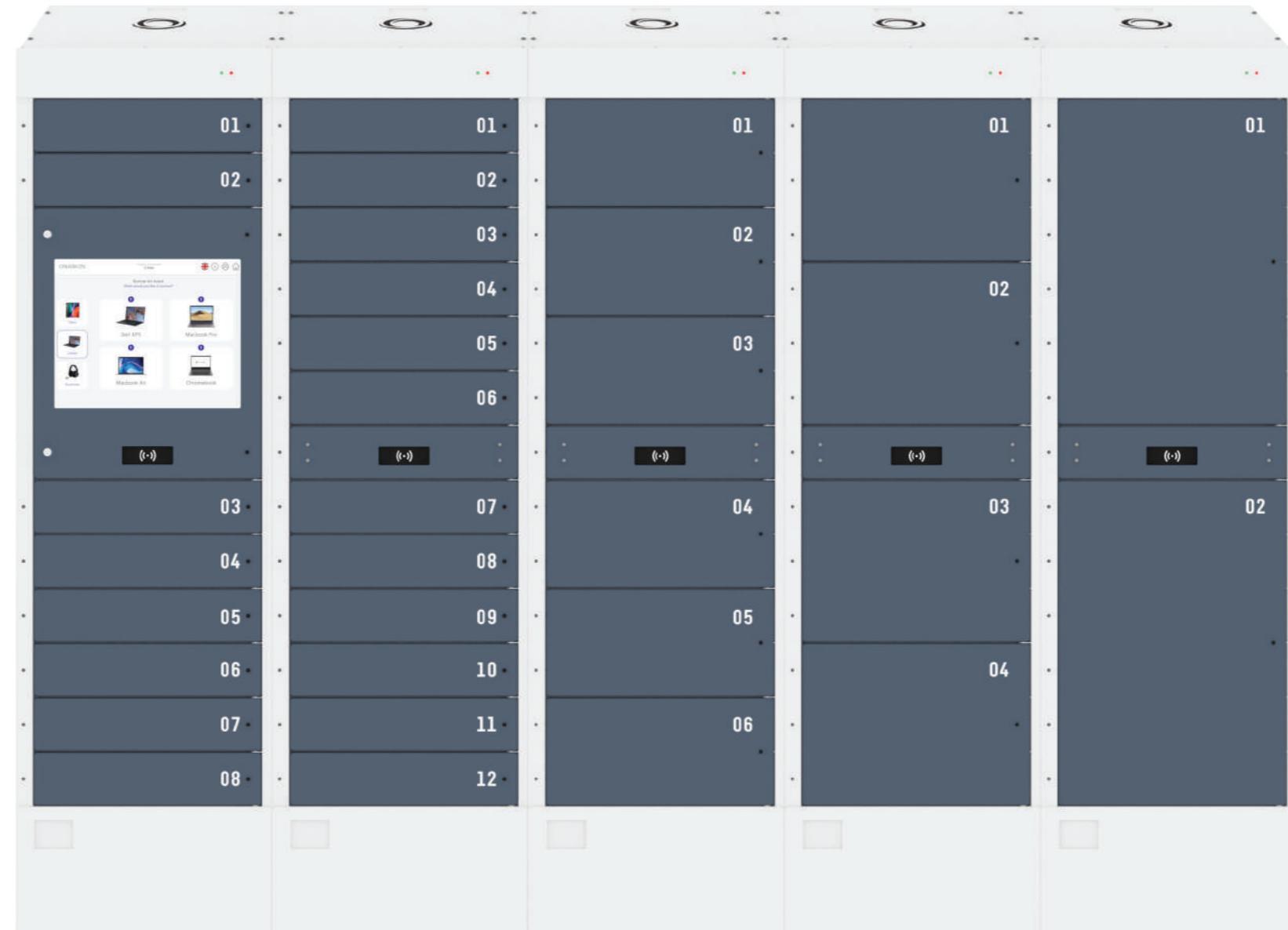
ONARKEN® Management Platform see Pg 14



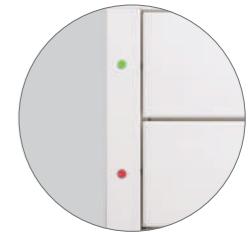
ITSM & Third Party Integrations see Pg 16



Optional Second Scan



Charge Status LED Bay Lights



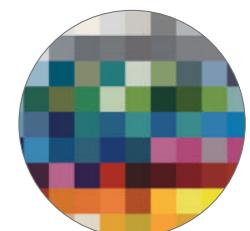
In Bay Lighting



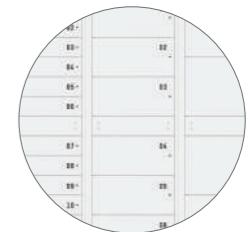
19" Touch Screen



Wide range of colour options see Pg 21



Modular Construction see Pg 18



## Smart Charging & Power Management

### SmartLine™

Our SmartLine™ charging is configured to the exact make and model of your device. All devices are charged simultaneously in the fastest possible time. Supporting power delivery for USB-C up to 90W per channel or traditional low voltage tips.

### ChargeLine™

Our ChargeLine™ charging solution uses the device's own AC adaptors. Standard UK 3-pin or Euro plug sockets are fitted in each locker bay.

### Networking & Connectivity

Updates can be carried out on devices in-situ using Wake on LAN (WoL) with our optional Data Transfer solutions. Switches and structured cabling are provided to connect devices to your network. When using our SmartLine™ USB-C charging, data can also be delivered through the same USB-C cable, making it quick and simple to connect devices to your network for updates.

\*Windows Modern Standby can prevent attached USB-C network devices waking up your laptop to instigate any data transfer or updates. Please consult with your laptop manufacturer or your Lapsafe® Account Manager for more information.

### PowaSave™

Our PowaSave™ feature saves energy costs and reduces your carbon footprint. The system automatically turns off our power supplies when devices are fully charged and power scheduling allows you to set charging hours to ensure the unit is only powered when needed.

### ChargeLine™ Ultra

Our ChargeLine™ Ultra is an ideal solution where personal storage lockers are required. Up to three devices can be charged using twin USB type-A ports and a standard UK mains socket.

## Our Unique Smart Charging Features

### ✓ Charged Based Deployment

When a user borrows a device the system will automatically deploy the device with the highest level of charge. This guarantees a user always borrows a device with a suitable level of charge.

### ✓ Charged Based Return

A return is only marked complete when the device is plugged in and the locker door is closed. Until both actions are taken, the device remains on loan to the user and is not returned to the available loan pool. This process ensures users correctly return devices, maintaining service continuity without the need for staff intervention.

### ✓ Correct Item Check

Available with compatible USB-C devices; the system automatically checks that the correct device make and model has been returned and plugged in for charging.

### ✓ Charge Level Optimisation

By monitoring the charge state, the system will automatically make a device available to loan once a certain charge state has been reached. Our SmartLine™ charging is the only system which guarantees the highest number of loans in the shortest time possible.

### ✓ Optimal Charging Temperature

To provide optimal airflow and prevent devices over heating our inbuilt power management system monitors the temperature inside the lockers and turns fans on or off as needed. It will auto shut off power if the temperature increases above a safe set point.

### ✓ Energy Efficiencies

Our Smart Charging systems intelligently manage power distribution to optimise energy use for maximum efficiency.

Customisable Power Schedules ensure the unit is only powered when it is needed.

Advanced power protection ensures your users, devices and lockers are kept safe at all times.

Monitor and report all your energy savings in real time with ONARKEN®.

 Find out more about our unique Smart Charging at [lapsafe.com](http://lapsafe.com)

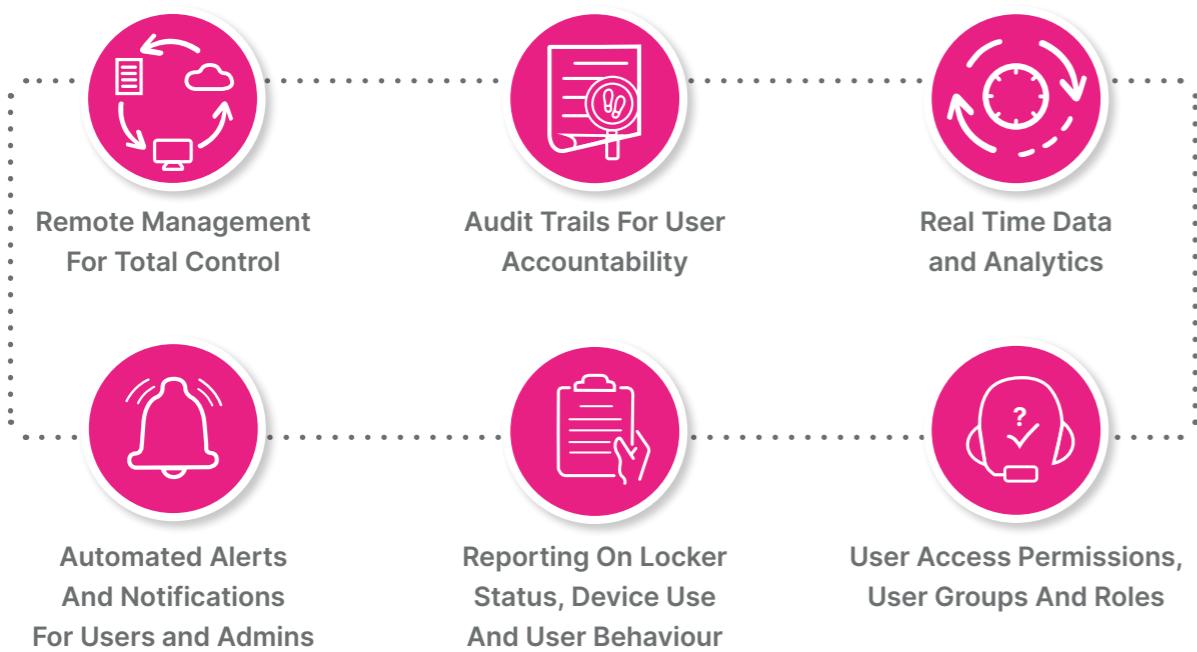
## ONARKEN®

### Smart Locker Management Platform

ONARKEN® is the intelligent cloud-based platform that powers all LapSafe® Smart Lockers. Bringing together every service, function, and user interaction into one powerful, easy-to-manage system.

Designed in-house by our expert development team, ONARKEN® gives you full control over your entire smart locker estate from one centralised platform.

Whether you're managing hundreds of devices, multiple sites, or a variety of services, ONARKEN® keeps everything connected, streamlined, and secure.



**Every feature is purpose-built to make smart locker management smarter**

#### Everything in One Place

Manage all your lockers, services, users, and assets in one platform, no switching between tools or systems.

#### Granular Control

Set precise rules for who can access what, when, and how. Assign user roles, define permissions, and create tailored workflows that fit your organisation.

#### Powerful Automation

ONARKEN® automates loaning, collections, returns, alerts, and more. Reducing admin while increasing efficiency and accountability.

#### On-Demand Access Management

Create single-use codes, timed PINs or contactless entry methods for specific users or scenarios — ideal for temporary access or one time collections.

#### Service Management Made Simple

Run multiple services from the same locker — from IT asset loaning to service desk swaps, drop-off and collect, and hot locker use. ONARKEN® keeps everything running smoothly.

#### Reporting & Insights

Access real-time usage data, power consumption stats, and user behaviour reports to inform decisions, prove ROI, and support your carbon reduction goals.

With ONARKEN®, your lockers become part of an integrated system that's easy to use, endlessly configurable, and built to grow with your organisation.



See our ONARKEN® brochure for full details or talk to our team

## Integrations Optimising Your Organisation

Every organisation relies on a network of tools and systems, whether it's an asset management platform, user directory, or service desk software. Without proper integration, you're left with duplicated information, doubled efforts, and an over-reliance on manual tasks.

**ITSM:** Seamlessly integrate with your ITSM platforms to automate service desk workflows.

**APIs:** Integrate with your existing systems and tools for full smart system management.

### Full control over users, assets, and lockers

Manage access, bookings, and device availability directly through your existing platforms.

### Smart locker services aligned with your operations

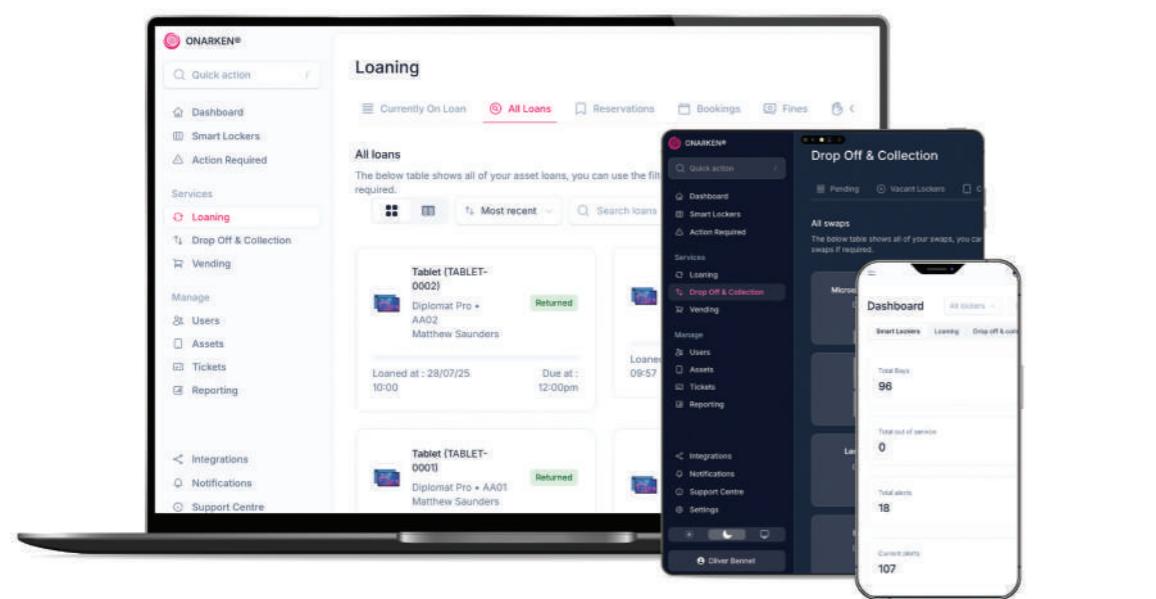
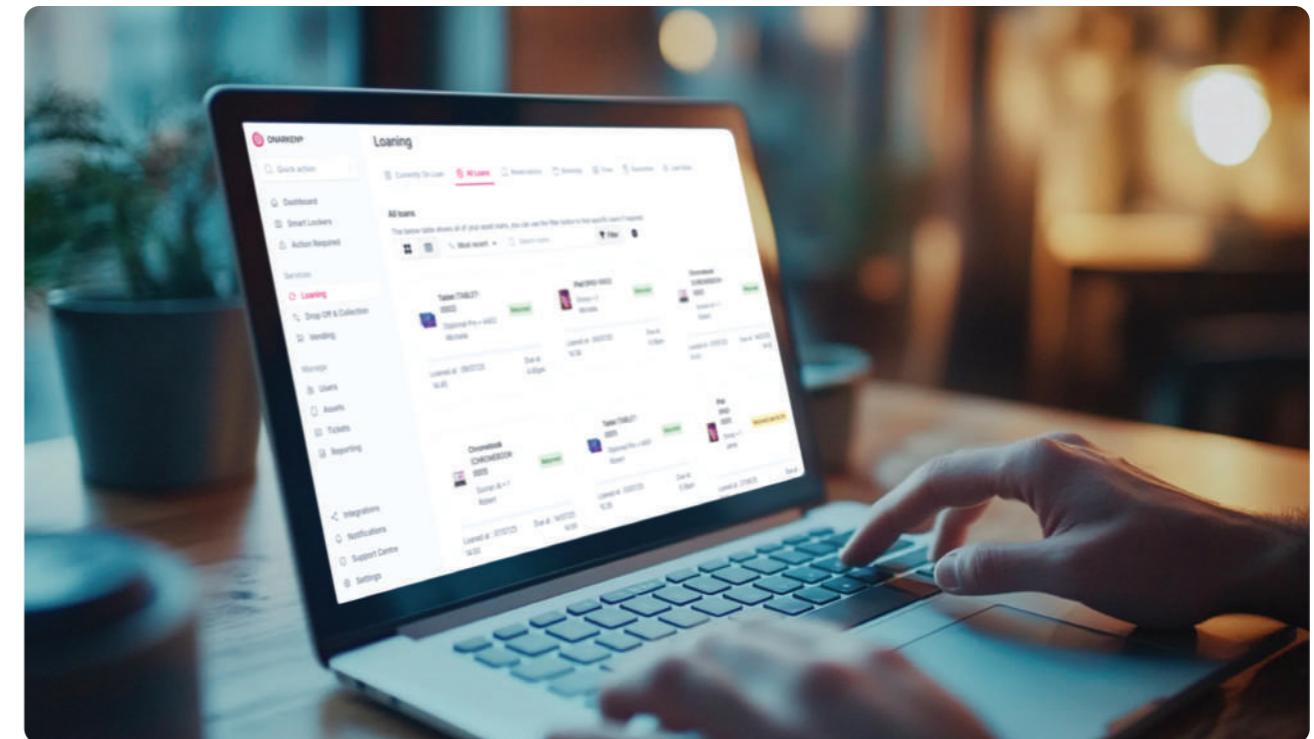
Integrate ONARKEN® with your help desk, booking, or campus management systems for a seamless user journey.

### Streamlined workflows and automation

Reduce manual interventions by automating asset allocation, device tracking, and user permissions.

### Centralised reporting

Gain a holistic view of locker usage, device health, and service desk performance, all from your preferred reporting tools.



Some Of Our Popular Integrations Via Our APIs

## Locker Configurations & Options

### Locker Configurations:

**Width Options:** Standard 516mm perfect for laptops, bags or larger items. Narrow 335mm for tablets, phones and smaller assets.

**Door Configurations:** Choose from 2, 4, 6, or 12 locker door options.

**Screen Terminal:** Control tower with 19" touch screen and 8 locker doors.

### Locker Dimensions

	Width	Depth	Height
Standard	516mm	450mm	1950mm
Narrow	335mm	450mm	1950mm

### Bay Dimensions

	Width	Depth	Height
8 Bay Terminal	413mm / 252mm	445mm	97mm
12 Bay	413mm / 252mm	445mm	97mm
6 Bay	413mm / 252mm	445mm	206mm
4 Bay	413mm / 252mm	445mm	316mm
2 Bay	413mm / 252mm	445mm	644mm

### Customisation:

Fully customisable with a wide range of colours to suit your organisation's theme or branding.

Customise the screen graphics and messaging to support your needs.

### Authentication Methods:

Supports RFID, barcode, biometric, PIN, and QR code login.

### Second Scan Options:

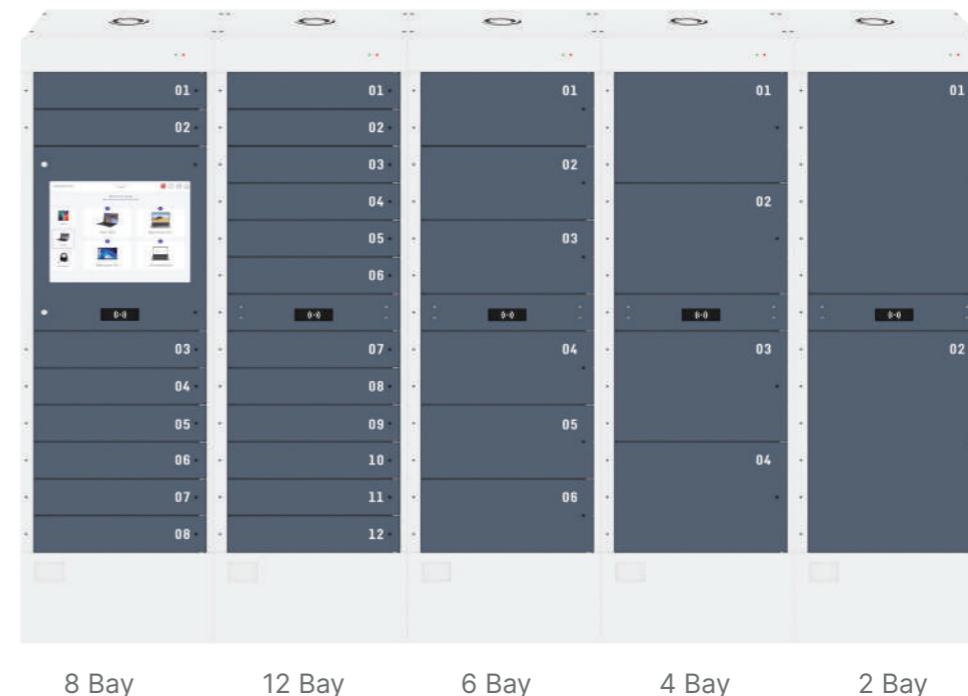
Ensures users are physically by the locker door before a locker opens.

### Vision Panel Option:

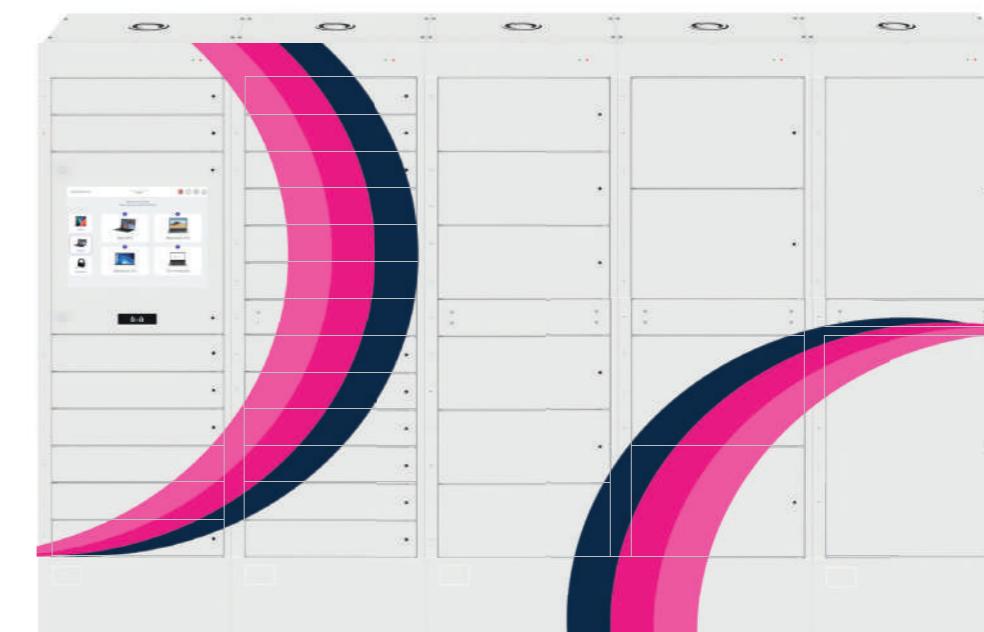
Acrylic bay windows allow you see at a glance what is in each locker bay.

### Charging & Network:

A range of charging options and network connectivity. for more information visit: [lapsafe.com](http://lapsafe.com)



8 Bay      12 Bay      6 Bay      4 Bay      2 Bay



Custom Branding

## Diplomat™ Pro Customisable Smart Lockers



 **Design Your Own Diplomat™ Pro**  
Test colours and configurations at: [lapsafe.com](http://lapsafe.com)



A selection of the most popular colours used by our customers

## LapSafe®: A British Manufacturer

### Made in Britain

LapSafe® manufactures its products in the UK, and supports local business whenever possible.

We are members of 'Made in Britain' an organisation that promotes creativity, ambitious standards, and sustainable growth to the world.

### Sustainable Construction

The Diplomat™ Pro is built from responsibly sourced recycled steel. All our products are built to the highest quality standards, designed to stand the test of time



### Our UK Based Teams

We install, support, and deliver our products ourselves to ensure that our customers receive the best attention throughout their purchase and afterwards.

When we sell through our selected resellers, we remain the contact for service and support to ensure our end users always receive our best service.

### A Smart & Sustainable Choice

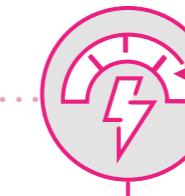
- UK Designed & Manufactured
- Energy-Efficient Smart Charging
- Long Lasting, Scalable & Future Proof Solutions
- Positive Environmental Impacts
- Working With You To Meet Carbon Zero Targets

## Sustainability & Future Proofing



### Advanced Power Protection

Soft start, surge protection, and residual voltage control ensure the safety of devices, users, and lockers.



### Smart Charging

Intelligently manages power distribution, turning power on and off as needed.

See pg 12



### Built from Recycled Steel

High-quality construction with sustainably sourced materials.



### Made in Britain

A registered 'Made in Britain' company.



### Built for Longevity

A future-proof, sustainable solution, designed to last with high-quality materials.



For complete peace of mind, LapSafe® offers extensive warranty.



### Energy-Efficient Power Management

Reduces wasted energy with smart charging and power scheduling.



### Plant A Tree

Each purchase supports our Plant-A-Tree initiative.



Our UK based support team is happy to help with your queries.

## Planting Trees With Every Product

### Plant-a-Tree

As part of our commitment to sustainability, LapSafe® will plant one tree for every trolley, locker tower or vending machine you buy.

### Why It Matters

The UK needs to plant 1.5 billion trees by 2050 to meet legally binding net-zero targets.

By choosing LapSafe® you're not just investing in quality, future-proof technology, you're also making a measurable impact on the environment.

### Supporting Our Customers

We'll keep track of how many trees are planted on your behalf and share updates as the project grows; Supporting biodiversity, cleaner air, and carbon capture. Helping you and your organisation reduce your carbon footprint.



**ONE PRODUCT • ONE TREE**  
Planting a greener future | LapSafe®

### Our Partners: Time4Trees

Led by land restoration specialists, Time4Trees turns underused and damaged land into thriving forests.

Their mission is to restore nature, improve air quality, and help the UK meet its climate goals, tree by tree.



**“** We're proud to support British reforestation and help restore biodiversity. Giving our customers a simple but meaningful way to contribute to a more sustainable future with every purchase. **”**

Denise Crouch, Marketing Director



## LapSafe® Support

### Here for you every step of the way

Our UK based support team is always happy to help with your queries.

For more information visit:

- [support.lapsafe.com](http://support.lapsafe.com)
- [support@lapsafe.com](mailto:support@lapsafe.com)

#### Customer Support NPS Score

We use the industry standard Net Promoter Scoring System (NPS) to monitor and measure our customer service performance. See our live NPS score at [lapsafe.com/nps](http://lapsafe.com/nps)

**“** LapSafe® always offer a great service, great product and if you need them for support they are always there to get the job done.  
- Park Community Academy **”**



#### Here to Help!

#### Just a click or a call away

If you would like more information, have any questions please, or would like to see a demo - do not hesitate to reach out to our dedicated LapSafe® team

[lapsafe.com](http://lapsafe.com)

[sales@lapsafe.com](mailto:sales@lapsafe.com)

0800 130 3456

#### LapSafe® Smart Locker Customers Across The UK



#### LapSafe® Smart Locker Customers Across The World





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